1 Q. Provide a schedule showing the ratio of the number of customers per

2   employee for the years 1992 to 2000 (actual) and forecast 2001 and 2002.

3   Provide both the numerator and denominator used in each annual ratio.

4

5

6 A. Refer to the following table:

7

Year	# of Customers[1]	# of Employees[2]	# of Customers per Employee
1992	32756	1012	32.4
1993	33211	1013	37.8
1994	33504	1011	33.1
1995	33728	961	35.1
1996	34165	918	37.2
1997	34355	904	38.0
1998	34555	889	38.9
1999	34847	901	38.7
2000	34917	891	39.2
2001	34991	855	40.9
2002	35138	855	41.1

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[1] Includes a) Rural Customers
              b) Industrial Customers
              c) Newfoundland Power is included as one customer whereas they serve 215,210
                  customers (2000 Newfoundland Power Annual Report)

[2] Permanent employees as of December for all years except 2001 which is as of May.